

Productivity Study ; A Big Waste Of Time !

Well, it seems that management has decided to try to do something new here again. I hear they are doing a productivity study on maintenance. Word is that we are suddenly overstaffed ! I really wonder what changed between when the time when the staffing package went through to now. The building is literally packed with machines that are being more and more abused with the wrong type of mail or being sped up to get more throughput. There is always a fishy smell when things change 180 degrees out in such short time. But I guess that they have some reason for what they are doing. Typically, they won't tell us what it is ! Sorta like all the belts for the equipment that is being ordered. Don't mind the fact that we are having to stuff it all in the Vidmars because we now have too many in the area.

Anyway, this study is supposed to set a baseline so that management can figure a way to increase productivity. This is the same management who ordered the battery room for a mere \$350,000 and find that it can't be used without a \$100,000 rip up and upgrade ! Or is it the same management who got us the digital network interface for the entire building, and still not have it hooked up. Maybe, it's the same management who places their understanding of the workroom floor operations on the shoulders of MDOs who are only looking out for their own positions. You can see where this is going ! This study will provide *specific* information, interpreted in a *general* method, to come to a *vague* conclusion, and used for an *unrelated* program !!

It's almost funny watching management slowly bury themselves in paperwork and irrelevant projects that get no support from other management types !

On the other hand, operations is not going un-

noticed in the way they are coming up with some really-not-very-well-thought-out plans either ! The new culling procedure is so flawed, the clerks would be better off if they just ran everything the first time on all machines ! If they are supposed to cull non machinable mail, why is that management tries to run it one more time on an exact functioning machine in a different part of the building ? I suppose the idea is to keep the mail in the automation mail flow right ? Then why is it that the clerks are supposed to cull out mail that could go to the LMLM and stay in the mail flow ? Without the understanding of the complete capabilities of the machines that operation management oversees, is it no surprise that there is more misdirected mail, more damaged mail, and lower morale ?

How about the great way that they manage all the empty equipment in the building ? Gives us a lot of confidence in the rest of their management skills, huh !?

HOT OFF THE PRESS !! The brand new conveyor for SPBS Two just crashed ! Seems that a small package wedged itself in an area where no small package should go ! Two feet of destroyed conveyor later, we find that there is no spare plastic conveyor ! And guess what? The old dumpers and feed conveyors have just been put in storage at the warehouse !!! Ahh, what timing and foresight !

I keep saying that with the mess on the floor, and the mess in management, this is going to be one very interesting Christmas season !!

